This is a quick Q&A to answer some questions you have in regards to the Pre-production you are using for marketing or Youtube content. Please check the left hand side for questions.

How do I adjust suspension?

- IMPORTANT: Suspension should only sag to about 20-30%
- You do not need to pump the lower negative nozzle, however you can; based on rider preference.
- PSI pressure should be from 200-250psi at the top nozzle for most riders.

Please watch video A before video B

- A. How to pump and access the pump: https://drive.google.com/file/d/1Mof0mXtQqMso9s4bggA6tTaNdNQ657tu/view
- B. Adjusting the suspension to the right level: https://www.youtube.com/watch?v=zJ7ecZHx0wl
- C. DNM Suspension Manual: https://drive.google.com/file/d/1vegkqNGW1 Y1wF-WUji1BuUZQh9SBvh4/view?usp=sharing
- D. Additional Pump video: https://youtu.be/gLeRKwPEJil

What is the final tire? H666?

The final tire will be Chaoyang 5182. We wanted to use H666 but the suppliers unable to meet the steady supply.

The speed is limited?

Please make sure the wheel is fully charged (84v), and ensure you use the newest KS application. To unlock speed for the first time you'll need to have ridden at least 10kms. You can then adjust settings using the app.

Grinding sounds?

As stated this is a preproduction unit. We have adjusted the mould to fix this issue however if you do experience it please do the following:

1) zip tie the pump nozzle of the tire to the rim as the rim.

The current tire is not a production model so there may be some imperfections in regards to fit.

2) Let go of all air in the bottom pump of the suspension and pump the top one on the suspension to 200bar

Lift Sensor engages and pulling or pushing handle?

The lift sensor engages if you let go of the handle button too soon. Please ensure you are holding down the button as your are pulling or pushing until its reached its desired position before letting go.

Pedals need to be lower because padding isnt in the right place?

We have brought up the ability to lower the suspension to ensure a better fit of the padding for different heights of riders. We know this is an important issue.

Padding isnt durable or tears?

We are investigating this issue.

Who is this for?

I think this wheel is targetted for someone who wants to own the next thing of electric unicycles with safety in mind. A customer who enjoyes sleek futuristic design with innovative features.

This wheel isn't targetted for speed freaks however according to our research most our customers don't need that speed.